§5.14

provided that retail forex account information is separately identified from any other trading or account activity of the retail forex customer.

§ 5.14 Records to be kept by retail foreign exchange dealers and futures commission merchants.

(a) No person shall be registered as a retail foreign exchange dealer under the Act unless, commencing on the date his application for such registration is filed, he prepares and keeps current ledgers or other similar records which show or summarize, with appropriate references to supporting documents, each transaction affecting his asset, liability, income, expense and capital accounts, and in which (except as otherwise permitted in writing by the Commission) all his asset, liability and capital accounts are classified into either the account classification subdivisions specified on Form 1-FR-FCM or categories that are in accord with generally accepted accounting principles as applicable. Each person so registered shall prepare and keep current such records.

(b) Each applicant or registrant must make and keep as a record in accordance with §1.31 of this chapter formal computations of its adjusted net capital and of its minimum financial requirements pursuant to §1.17 or §5.7 of this chapter, or the requirements of the designated self-regulatory organization to which it is subject, as applicable, as of the close of business each month. Such computations must be completed and made available for inspection by any representative of the National Futures Association, in the case of an applicant, or of the Commission or designated self-regulatory organization, if any, in the case of a registrant, within 17 business days after the date for which the computations are made, commencing the first month end after the date the application for registration is filed.

§ 5.15 Unlawful representations.

It shall be unlawful for any person registered pursuant to the requirements of this part to represent or imply in any manner whatsoever that such person has been sponsored, recommended or approved, or that its

abilities or qualifications have been reviewed or evaluated, by the Commission, the Federal government or any agency thereof.

§ 5.16 Prohibition of guarantees against loss.

- (a) No retail foreign exchange dealer, futures commission merchant or introducing broker may in any way represent that it will, with respect to any retail foreign exchange transaction in any account carried by a retail foreign exchange dealer or futures commission merchant for or on behalf of any person:
- (1) Guarantee such person against loss:
 - (2) Limit the loss of such person; or
- (3) Not call for or attempt to collect security deposits, margin, or other deposits as established for retail forex customers.
- (b) No person may in any way represent that a retail foreign exchange dealer, futures commission merchant or introducing broker will engage in any of the acts or practices described in paragraph (a) of this section.
- (c) This section shall not be construed to prevent a retail foreign exchange dealer, futures commission merchant or introducing broker from assuming or sharing in the losses resulting from an error or mishandling of an order.
- (d) This section shall not affect any guarantee entered into prior to October 18, 2010, but this section shall apply to any extension, modification or renewal thereof entered into after such date.

§ 5.17 Authorization to trade.

No retail foreign exchange dealer, futures commission merchant, introducing broker or any of their associated persons may directly or indirectly effect a retail forex transaction for the account of any customer unless before the transaction the customer, or person designated by the customer to control the account specifically authorized the retail foreign exchange dealer, futures commission merchant, introducing broker or any of their associated persons to effect the transaction.

A transaction is "specifically authorized" if the customer or person designated by the customer to control the account specifies:

- (a) The precise retail forex transaction to be effected;
- (b) The exact amount of the foreign currency to be purchased or sold; and
- (c) In the case of an option, the identity of the foreign currency or contract that underlies the option.

§5.18 Trading and operational standards.

- (a) For purposes of this section:
- (1) The term *retail forex counterparty* includes, as appropriate:
- (i) A retail foreign exchange dealer as defined in §5.1 of this part;
- (ii) A futures commission merchant as defined in section 1a(20) of the Act; and
- (iii) An affiliated person of a futures commission merchant as defined in §5.1 of this part.
- (2) The term related person when used in reference to a retail forex counterparty means any general partner, officer, director, owner of more than ten percent of the equity interest, associated person or employee of the retail forex counterparty, and any relative or spouse of any of the foregoing persons, or any relative of such spouse, who shares the same home as any of the foregoing persons.
- (b) Prior to engaging in a retail forex transaction, each retail forex counterparty shall, at a minimum, establish and enforce internal rules, procedures and controls to:
- (1) Ensure, to the extent possible, that each order received from a retail forex customer which order is executable at or near the price that the retail forex counterparty has quoted to the customer is entered for execution before any order in any retail forex transaction for any proprietary account, any other account in which a related person of the retail forex counterparty has an interest, or any account for which such a related person may originate orders without the prior specific consent of the account owner (if such related person has gained knowledge of the retail forex customer's order prior to the transmission of an order for a proprietary account), an account in

- which such a related person has an interest, or an account in which such a related person may originate orders without the prior specific consent of the account owner; and
- (2) Prevent related persons of forex counterparties from placing orders, directly or indirectly, with another person in a manner designed to circumvent the provisions of paragraph (b)(1) of this section;
- (3) Fairly and objectively establish settlement prices for retail forex transactions; and
- (4) Record and maintain essential information regarding customer orders and account activity, and to provide such information to customers upon request. Such information shall include:
- (i) Transaction records for the customer's account, including:
- (A) The date and time each order is received by the retail forex counterparty;
- (B) The price at which each order is placed, or, in the case of an option, the premium paid
- (C) If the transaction was entered into by means of a trading platform, the price quoted on the trading platform when the order was placed, or, in the case of an option, the premium quoted:
- (D) The customer account identification information;
 - (E) The currency pair;
 - (F) The size of the transaction;
- (G) Whether the order was a buy or sell order;
- (H) The type of order, if the order was not a market order;
- (I) If a trading platform is used, the date and time the order is transmitted to the trading platform;
- (J) If a trading platform is used, the date and time the order is executed;
- (K) The size and price at which the order is executed, or in the case of an option, the amount of the premium paid for each option purchased, or the amount credited for each option sold; and
- (L) For options, whether the option is a put or call, the strike price, and expiration date.
- (ii) Account records that contain the following information:
- (A) The funds in the account, net of any commissions and fees;